

## **Terms**

### **Attendance**

- Missed private lessons are non-refundable.
- If a student cancels a lesson, MSI Langley is under no obligation to provide refunds or make up lessons.
- If a private lesson is cancelled or missed with less than 24 hours notice, the lesson is forfeited.
- If more than 24 hours notice is given, a make up lesson is not guaranteed, however the instructor will put the student on their cancellation list. If the instructor is able to schedule a make up lesson, there is a maximum of 2 make up lessons per school year. Multiple attempts to reschedule a missed lesson are not guaranteed.
- If a make up lesson is cancelled or missed by the student, the make up lesson is forfeited.
- If the student wants to switch to an online lesson during their regularly scheduled lesson time due to sickness, MSI Langley must be notified within 3 hours of the start of the lesson time so we can arrange with the instructor to switch the in person lesson to an online lesson via Zoom.
- If the student comes to their lesson sick or with cold symptoms, they will not be taught and their lesson will be forfeited as there will be no time to switch to an online lesson.
- Lessons missed by the instructor due to sickness will either be taught online when possible or rescheduled.
- Any pending make up lessons will be forfeited by June 26th, 2026.

### **Withdrawal**

- Non-attendance is not confirmation of withdrawal.
- Students wishing to discontinue lessons before April 1, 2026 must notify the Music School one (1) month in advance in writing. If notice is not received, the Student will continue to be charged for lessons.
- Upon termination of lessons, any prepaid lessons not taken will be refunded to the student (excluding those that fall within one (1) month of withdrawal).
- April 1, 2026 is the last day for students to withdraw from lessons with a months notice. After this date, the tuition will continue to be charged until the end of the current school term. Withdrawal notice must be given in writing. \*\*Exceptions to this policy will be made if you are moving out of the area, or for compassionate grounds such as a prolonged illness (in this case a doctor's note will be required.)\*\*

### **Lesson Schedule**

- The full School Term consists of 35 weeks of lessons scheduled on Mondays, 36 weeks of lessons scheduled on Tuesdays, 39 weeks of lessons scheduled on Wednesdays and Thursdays, 38 weeks of lessons scheduled on Fridays and 37 weeks of lessons scheduled on Saturdays and Sundays. Lessons will begin Tuesday Sept. 2nd, 2025 and end on Friday June 26th, 2026. Lessons that are not included in the school term are Truth and Reconciliation Day (Sept. 30th), Thanksgiving Monday (Oct. 13<sup>th</sup>), Remembrance Day (Nov. 11<sup>th</sup>), Christmas Break (Dec.22<sup>nd</sup>-Jan. 4<sup>th</sup>), Family

Day (Feb. 16<sup>th</sup>), Spring Break (March 16<sup>th</sup>- March 29<sup>th</sup>), Good Friday (April 3<sup>rd</sup>)  
Victoria Day Weekend (May 16<sup>th</sup>-18<sup>th</sup>) and Recital Day (June 16<sup>th</sup>). Lessons will be  
taught on the Thanksgiving Saturday & Sunday weekend and Easter Monday.

- Monthly Program fee is based on equalized payments over 10 months from September through June. Lesson date changes during the year may change the monthly tuition.

### **Lesson Payments**

- All lessons are paid for in advance. Music Schools International Langley REQUIRES that lesson payments be made through PREAUTHORIZED bank debit. The first 4 lessons must be paid for prior to starting lessons after which the automatic payments will take effect. Payment on a weekly basis is not permitted. A \$25.00 NSF Fee will be charged on ALL returned/failed payments. Please note that the bank requires ten business days to cancel preauthorized bank debit.

### **Authorization**

- I/We the Payer, hereby authorize the Payee – Music Schools International Langley to withdraw from the bank account indicated for Music Lessons payment after or on the 1st of each month for the duration of the lessons. I/We waive any and all requirements for pre-notification of debiting, including pre-notification of any changes in the amount due to lesson rate change, enrollment changes or additional lessons taken in the month. I/We also agree that all outstanding lesson payments may be withdrawn after withdrawal from lessons. I/We warrant and guarantee that the person(s) whose signature(s) are required to sign on the Account have signed the authorization.

### **Change or Cancellation**

- I may revoke my authorization at any time in writing or by phone, subject to providing notice of at least ten (10) business days. To obtain a sample cancellation form, or for more information on your right to cancel a PAD Agreement, I may contact my financial institution or visit [www.cdnpay.ca](http://www.cdnpay.ca).

### **Reimbursement**

- I have certain recourse rights if any debit does not comply with this agreement. For example, I have the right to receive reimbursement for any debit that is not authorized or is not consistent with the PAD Agreement. To obtain more information on my recourse rights, I may contact my financial institution or visit [www.cdypay.ca](http://www.cdypay.ca).

Lesson Schedule, Lesson Payments, Authorization, Change or Cancellation and Reimbursement

### **E-Mail Communication Authorization**

- To receive important lesson, news and event information via email from MSI Langley, we are required by law to obtain your consent. If you agree, please check below.